EXECUTIVE MESSAGE

Beacon of Hope/ Standing Together

KCS was founded in 1973 as a nonprofit social service organization dedicated to supporting those members of our community who were experiencing difficulties by offering multiple social service programs. The strong dedication and sacrifice of many concerned individuals have helped KCS to continue serving the community for the past 39 years.

In the meantime, the Korean American community has expanded to include 2nd and 3rd generations who have had the unique experience of growing up with dual identities, living and interacting with other ethnic communities. Now Korean Americans have the responsibility of contributing themselves towards the betterment of not just the Korean community, but also their local and greater geographical community that is now a new homeland for all of us. KCS initiated a multi-generational model through which the 1st and 2nd generations work together and share wisdom from each of their respective generations. Through this initiative and model, we hope to develop a tradition of multi-generational leadership that is passed on to future generations for years to come. This multi-generational leadership in the social service field will continue to search for solutions to the various problems of each respective generation, create harmony with other ethnic communities, and improve the future of this nation.

This country, which was built by people with a passion for pursuing justice and freedom, has been a symbol of hope and opportunity for people across the world. But it is now faced with the most difficult era since the Great Depression. During these tough times, our society may lose hope. Difficulties in the economy and its negative effects on the country’s morale have increased the number of clients coming to KCS for services. For the past two years, the number of visitors at KCS has increased by 15% while our government-sponsored funds have decreased by 15% this year. However, KCS retained its employees and even extended work hours and work scope in order to manage and maintain the level of programs to serve those in need. We sincerely appreciate the supporters, volunteers and staff who continue serving the community during this difficult era.

We have to have hope even though the situation may get darker and more difficult. This beacon of hope should be a light to various sectors of our society. KCS has to ignite the beacon through implementing and evaluating crucial programs and services that will bring hope to people in need. We also need to provide continued efforts in helping them become healthy and productive individuals in the community. KCS exists as a tool owned by the members of the community. It shall continue to exist as a tool utilized by the 2nd, 3rd and 4th generation Korean-Americans. KCS invites you to stand together with us as a volunteer, supporter, board member or staff to work with our neighbors and make our community and our country a better place to live.

With our deepest gratitude,

Kwang S. Kim
President

Linda Lee
Executive Director
## AGING

### SENIOR CENTERS

KCS’ Korean American Senior Centers, located in Corona and Flushing provide comprehensive care for Asian American senior citizens.

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<th>PROGRAM</th>
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<th>LUNCH</th>
<th>EDUCATION / RECREATION</th>
<th>CASE ASSISTANCE</th>
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<td>The Senior Centers offer various educational and recreational activities, such as language and art classes, dancing, yoga, and more. These activities are critical to reducing the risk or delay of dementia for seniors.</td>
<td>The Senior Centers provide culturally and linguistically appropriate case assistance for seniors applying for public benefits and other services.</td>
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| CORONA SENIOR CENTER | 37,503 meals served | 1,023 aggregate number of participants | 1,023 seniors received case assistance |
| FLUSHING SENIOR CENTER | 15,098 meals served | 56,714 meals served | 1,276 aggregate number of participants | 1,100 seniors received case assistance |

### ADULT DAY CARE

KCS’ Adult Day Care Center focuses on enriching the lives of physically and mentally disabled seniors, building upon their skills and knowledge for a happier and healthier life. Seniors who are normally isolated, are given an opportunity, through KCS’ programs to receive both mental and physical stimulation and to play an active role in the community.

### INFORMATION / REFERRALS

As a staple organization within the community, KCS provides information and refers constituents to appropriate partner agencies to further assist people when requested.

- 1,803 seniors received information or referrals
- 3,085 seniors received information or referrals

### TRANSPORTATION FOR DISABLED SENIORS

Since 2005, the Flushing Senior Center has provided transportation for disabled seniors to and from the Senior Center.

- More than 5 seniors transported daily
- 832 friendly visits or telephone calls were made

### FRIENDLY VISITS

Staff and volunteers at the Flushing Senior Center make visits or telephone calls to homebound seniors. This reduces isolation, provides comfort, and promotes their safety and health.

- 23,543 meals delivered

### HOMEBOUND MEALS

The Corona Senior Center is home to the only ethnic Homebound Meal Delivery Program in Queens. Balanced meals are cooked, packed, and delivered to homebound seniors daily.

“People can be reached even if they have to stay at home. And not just by some stranger dropping off food but someone, who can talk to them, know who they are and make their day just a little bit brighter.”

- Daniel Lee, KCS Volunteer

Many Asian American seniors find themselves adjusting to life in America while facing the challenges brought on by age. KCS’ Aging Programs serve elderly members of our community and help them address everyday needs.
COMMUNITY

ESOL

Language barriers are a major issue in the immigrant community. More than one million New Yorkers have limited English proficiency, which represents 28% of the foreign-born population of New York State. KCS seeks to alleviate this barrier by offering adult literacy courses, along with computer classes. Within 2012, over 300 students completed 1,545 instructional hours.

IMMIGRATION

Nearly one million New Yorkers are eligible for citizenship yet, not all one million have the basic resources to apply. For many, the language barrier and the process itself builds a gap between those who are eligible and those who have the resources to apply to be citizens of the United States of America. In order to address this issue, KCS assists community members through the naturalization process by providing education, information, mock interviews, step-by-step explanation of the process and timeline, and determines eligibility. In addition, KCS assists individuals who are applicable, to apply for disability and fee waivers.

YOUTH

KCS’ Youth Programs offer leadership development, educational and recreational activities, and a safe-space for our community’s youth. Our youth programs include:

- After-School: KCS’ After-School program assists new immigrant youth better adjust to their new surroundings in a more holistic way through peer development. For parents, many of whom work more than one job or travel to work, do not have the capacity to be home with their children to help with school work or development. The After-School program supports these parents and their children to reach their academic potential.

- Youth Community Action Project (YCAP): YCAP provides meaningful opportunities for high school youth through a focus in service learning and leadership. KCS partners with other community-based nonprofit organizations which become volunteer sites for YCAP participants. In 2012, 86 student volunteers were placed at 21 sites. Of the 86 student volunteers, 24 were awarded with the Presidential Volunteer Service Award.

WORKFORCE DEVELOPMENT

SCSEP

The Senior Community Service Employment Program (SCSEP) is focused on serving low-income and English-deficient seniors of the Asian and Pacific Islander community. The objective of SCSEP is to assist unemployed seniors find full or part-time unsubsidized employment, and it does so by enabling members to acquire work experience and job training at nonprofit, 501(c)3 community-based organizations and government agencies.

Participants receive government-funded training such as secretarial and clerical work, state minimum wage earnings, and need-based social services such as food stamps, senior apartments, Supplemental Security Income and legal consultation. SCSEP has had a service level of 50% (15 members) while being funded by DFTA; of the 20 participants whom were enrolled in last year’s program, two went on to secure jobs. Overall, KCS’ SCEP Program had a service level of 61% (61 members), 80% of which entered employment.

FSET

The Food Stamp Employment and Training (FSET) Program, is a 5-year program that began in September, 2011 to support food stamp applicants and recipients transition back into the labor market by providing free job and vocational training as well as facilitating post-training job placement.

KCS collaborates with community partners, Chinatown Manpower Project (CMP) and Chhaya CDC to provide applicants ESL & Computer classes as well as Home Health Aide Training. In 2012, 7 participants successfully completed the trainings and 1 participant received a Home Health Aide Certificate, accredited by the Department of Health. Currently, KCS is expanding the FSET Program by adding a variety of job training programs and promoting to a broader range of ethnic groups, including Latinos and other Asian Pacific Islander communities.

CUNY CAREER PATH

The CUNY CareerPATH Program provides career advancement training through hands-on volunteer and internship opportunities. The program provides participants with coaching, tutoring, academic advisement, career counseling, and job search assistance during the course of the training. KCS has been collaborating with Queensborough Community College to provide Medical Office Assistant Occupational Training Program, a 6 to 9 month occupational training that includes opportunities for members to earn Interim Credentials and College Credit, learn Medical Billing and Coding skills, and earn Industry-Recognized Credentials in EKG, Phlebotomy, and CPR. In 2012, 8 individuals received Medical Office Assistant Training and 9 clients are confirmed for the next training session.
PUBLIC HEALTH AND RESEARCH

Since 1994, KCS’ Public Health and Research Center (PHRC) has offered a wide range of much-needed health care services to eradicating health disparities among minorities in the New York metropolitan area. PHRC consists of fourteen culturally and linguistically competent public health programs operating under 5 divisions – Hepatitis B / Immunization, Diabetes and Obesity, Women’s Health, Social Service, and Advocacy. PHRC serves over 13,000 clients annually.

PHRC annually serves 13,000 clients by maintaining a strong network of bilingual medical providers, interns, and volunteers collaborating with government, hospitals, clinics, universities, and other community-based organizations to deliver the most effective and efficient services to the community.

DIVISION OF HEPATITIS B

In New York City, the burden of Hepatitis B Virus (HBV) among Asian Americans is disproportionately high and falls heavily on the most vulnerable and under-privileged communities. In the United States, approximately half of the 1 million persons with chronic HBV are Asian/Pacific Islanders (API) - most of who were infected before arriving to the U.S. The HBV-related death rate among APIs is seven times greater than the rate among Caucasians. (CDC, unpublished data, 2007)

In collaboration with community groups, academics, and community health centers, PHRC provides HBV screenings, vaccinations, and referrals to Hepatitis B clinics. During 2012, PHRC provided educational seminars, screened approximately 200 individuals, and provided 300 vaccines to the community.

**B-Free CEED Project**

PHRC partnered with the Center for the Study of Asian American Health of NYU School of Medicine to execute a 5-year community-based participatory research project aimed to address and eliminate Hepatitis B disparities in API communities.

**Community Surveys & Focus Groups**

Since 2008, PHRC has conducted 1,000 interviews, surveys and focus groups within the Korean community. In addition, PHRC collaborated with B Free CEED to develop a social marketing campaign targeted towards the Korean and Chinese community.

**World Hepatitis Day**

PHRC is an active member of the NYC Hepatitis B coalition. According to the World Hepatitis Alliance, 12,588 people across 42 cities gathered for World Hepatitis Day on July 28, 2011 - setting a new Guinness World Record.

DIVISION OF DIABETES AND OBESITY

Since 2009, PHRC has screened over 400 community members and educated over 2,000 individuals on the issues of diabetes prevention and alternatives to sugary drinks - the leading cause of obesity. PHRC reached over 1,500 individuals and 29 organizations throughout Queens of the harm of sugar sweetened beverages.

DIVISION OF WOMEN’S HEALTH

Throughout 2012, PHRC empowered women through education on the risks of breast cancer and how to perform self-examinations. PHRC was able to outreach to 3,000 individuals annually, screening 655 individuals last year. PHRC discovered 6 cancer patients, provided hands-on case management, and translation services when necessary.

DIVISION OF SOCIAL SERVICE

Through the Community Health Advocates program, PHRC has provided over 100 educational workshops and one-on-one assistance to individuals struggling to network the health care system. Over 2,000 clients were assisted and over 500 Medicaid, Medicare and commercial insurance cases were filed. Between July 1, 2011 and June 30, 2012, over 900 applicants were enrolled in or re-certified for NYS Public Health Insurance through the KCS Facilitated Enrollment Program; among these, 83% were Queens residents, 70% were under the age of 21, 93% were citizens or permanent residents, and 7% were undocumented youth.

DIVISION OF ADVOCACY

Since 2001, KCS has been an active partner of the New York Immigration Coalition’s Health Care Access and Advocacy Collaborative. Through the collaborative, PHRC has promoted health access among the Korean community by conducting educational workshops, providing individual counseling, and referrals to its community members.